

# WASTE MANAGEMENT SERVICE GUIDELINES

Because of the Coronavirus (COVID-19) pandemic and Federal and State Emergency Declarations, more of us are staying home and practicing social distancing. Households are generating more waste than ever. Waste Management continues to focus our efforts on the collection of trash and recycling, which are essential health and safety services in our communities. We'd like to remind you of important service guidelines and recycling and waste reduction tips to keep your neighborhood healthy, clean and safe during this difficult time.

## WHAT YOU CAN DO TO SUPPORT OUR DRIVERS

1. All trash should be securely bagged. All trash should be placed in the refuse cart with the lid firmly closed. Recyclables should be placed loose in the recycling cart with the lid firmly closed.
2. Place your cart at least 3 feet away from all objects including your second cart, mailbox, car or trees. The lid opening should face the street with the wheels of the cart toward your house.
3. There are more cars on residential streets during the day. Please help us service your house by keeping carts away from parked vehicles. Our collection trucks need clear access to service your carts.
4. Please have carts at the curb by 6 a.m. on your collection day.
5. Bulk item pickup is suspended.
6. Household hazardous wastes, batteries, chemicals and electronics are NOT ACCEPTED in your curbside containers. Please use At Your Door Special Collection for these items.

## WHAT CAN YOU DO TO SUPPORT THE RECYCLING INDUSTRY

Recycling is being considered an essential service during this crisis. The materials you recycle at home, especially cardboard, are vital feedstocks for new materials that manufacturers desperately need. Paper mills rely on fiber for the manufacturing of boxes for grocery and home delivery, and tissue and paper towels. Doing your part to recycle right is more important now than ever.

1. Latex and other disposable gloves and masks go in the trash – not your recycling container.
2. Break down cardboard boxes and, if needed, cut them up to fit in your recycling cart.
3. Empty your bottles and cans before recycling. Leave the caps on your bottles.
4. Now is a great time to use your extra time at home to set up your recycling systems for success and download tools to help you Recycle Right. Visit [wm.com/recycleright](http://wm.com/recycleright) to learn more.
5. **Follow these tips to Recycle Right and reduce waste.**



Recycle clean bottles, cans, paper and cardboard.



Keep food and liquids out of your recycling



No loose plastic bags and no bagged recyclables.



Freeze food to make your supplies last longer and reduce food waste.



Cut out paper towels and utilize the sanitizing cycle on your washer for dish towels & rags.



Store leftover foods in reusable containers instead of single use plastic bags or Polystyrene foam containers.