

# CARE Helping Hand

LIMITED TIME ONLY

Sign up from March 1 – March 31, 2010.

This March, **if your residential electric service is pending disconnection**, you can get on a path to successful management of your electricity bills.

The Helping Hand program is designed to provide immediate relief to residential customers in need facing service suspension. It is open to qualifying ComEd customers who have received a disconnection notice or were recently disconnected. Funds are limited and restrictions apply.

Customers with a financial, medical, or other hardship issue can **pay 50 percent of the outstanding balance and ComEd will credit the remaining 50 percent** once the payment has been cleared. *The Helping Hand program is only available from March 1 through March 31, 2010.*

To sign up, customers must either call 1-888-806-CARE(2273) or attend a ComEd assistance fair. Customers who call to sign up by phone need to provide a ComEd account number, a method of payment (check, credit card or debit card) and proof of a financial, medical, or other hardship issue. Customers who sign up at a ComEd assistance fair must provide a disconnection notice, a method of payment and proof of a financial, medical, or other hardship issue; proof of identification for the ComEd customer of record, and a current ComEd bill (within 30 days).

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**Call 1-888-806-CARE (2273)  
to sign up today.**